Benefit Stability in Uncertain Times

PORTICO®
Benefit Services | A Ministry of the ELCA

As the pandemic ebbed and flowed in 2021, Portico's benefits remained a reliable constant for ELCA congregations and organizations, affirming the importance of church together.

- ELCA-Primary health benefits helped to lower stress levels and provided virtual access to health care.

- The ELCA Retirement Plan continued to deliver strong investment returns while offering no- or low-cost access to financial planning and coaching services.

In recent years, we've brought added stability to our program by extending quality, cost-effective benefits to more of those who serve. As we include more ELCA-affiliated social ministry organizations, colleges, and universities, as well as full communion partner denominations, we grow the size of our pool, which, in turn, allows us to secure lower administrative fees and innovative benefits not typically available to smaller groups. In this way, we continue our mission to serve those who serve.

The Rev. Jeff Thiemann
President & CEO

Meeting the Need in 2021

869
Plays of New Portico Podcast
Hosted by an ELCA pastor on current issues impacting our faith community.

34%
Chose New Voluntary Benefit
Through our cost-saving vision care services provider.

643
Retired
In Portico's bundled benefits program — Well done, good and faithful servants!

7.3%
Annuity Payment Increase
Approved for ELCA annuitants in 2022.

2,564
Medical Visits via Text
Through 98point6®, our virtual primary health care service.

8
Large Organizations Joined
In 2021 — 1 ELCA college, 6 ELCA-affiliated social ministries, and 1 full communion partner social ministry.

2,880
Classes Completed in 2021
On Burnalong, Portico's new online fitness and wellness benefit.

76%
More Accessed Financial Coaching
Through LSS of Minnesota in 2021 than during the same period in 2020.

87.8%
Very Satisfied
With our Customer Care Center service.